



Certificate of Registration

This is to certify that

ALLIANCE INFOTECH PVT. LTD.

A-115, FIRST FLOOR, LAJPAT NAGAR-I, DELHI 110024, INDIA

has been independently assessed by QRO
and is compliant with the requirement of:

ISO 9001:2015

Quality Management System

For the following scope of activities:

SUPPLY & SUPPORT OF CTI PRODUCTS, HEADSETS AND DIALPADS MANUFACTURE, DESIGN, DEVELOPMENT, SUPPLY, INSTALLATION AND SERVICING OF VOICEMAIL, IVRS, UNIFIED COMMUNICATION, DIGITAL VOICE LOGGERS, CONFERENCING SOLUTIONS. WEB DEVELOPMENT, MOBILE APPLICATIONS, CRM SOFTWARE, HELPDESK, ICMS, CHATBOT, OMNICHANNEL CRM SOFTWARE, CALL CENTRE SOFTWARE & SERVICES, CUSTOMIZED SOFTWARE DEVELOPMENT AND CLOUD SOLUTIONS.

Date of Certification: 1st April 2024

2nd Surveillance Audit Due: 31st March 2026

1st Surveillance Audit Due: 31st March 2025

Certificate Expiry: 31st March 2027

Certificate Number: 305024040153Q



Head of Certification

Validity of this certificate is subject to annual surveillance audits to be done successfully on or before 365 days from date of the audit.
(In case surveillance audit is not allowed to be conducted; this certificate shall be suspended / withdrawn).

The Validity of this certificate can be verified at www.qrocrt.org

This certificate of registration remains the property of QRO Certification LLP, and shall be returned immediately upon request.

India Office : QRO Certification LLP

142, IInd Floor, Avtar Enclave, Near Paschim Vihar West Metro Station, Delhi-110063, (INDIA)

Website : www.qrocrt.org, E-mail : info@qrocrt.org