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|  | <p style="text-align: center;">ALLIANCE INFOTECH PVT. LTD. QUALITY SYSTEM MANUAL QUALITY POLICY</p> | <p style="text-align: center;">QMS</p> |
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ANNEXURE 1:

QUALITY POLICY

ALLIANCE INFOTECH PVT. LTD. "Supply & Support of CTI Products, Headsets And Dialpads. Manufacture, Design, Development, Supply, Installation and Servicing of Voicemail, IVRS, Unified Messaging, Digital Voice Loggers, Conferencing Solutions, Web Development and Customized Software Developments" with a purpose to satisfy needs of our customers by providing defect-free product on time at the most competitive cost with the help of defect prevention & continual improvement throughout the organization.

We are committed to continually improve the effectiveness of our quality management system.

QUALITY OBJECTIVES

- ✓ Improve Customer Satisfaction
- ✓ Ensure on Time Delivery
- ✓ Ensure "ZERO" Customer Complaint
- ✓ Ensuring No Stock Out Situation
- ✓ Imparting Training on All the Above

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